

## Chasing Hospital appointments and tests

After the GP has made the referral to a hospital service, the care transfers to the hospital (also referred to as 'secondary care').

As such, we do not have control or access to how the appointments are scheduled by the hospitals, nor do we have the capacity to chase up appointments.

If you have not heard from the hospital about your appointment, you can contact any hospital yourself to double-check – this is done via the hospital's switchboard and asking for the PALS service (Patient Advice and Liaison Service). This information is widely available via googling, but we have compiled a list of common services locally below.

**Community Cardiology, Dermatology and Respiratory (Spirometry):** 0333 200 1234

**St Bartholomews Hospital-** 020 7377 7000

**Kings College Hospital-** 020 3299 9000

**Royal Free Hospital-** 020 7794 0500

**UCLH:** 0203 456 7890 or <https://www.uclh.nhs.uk/contact/patient-advice-and-liaison-service-pals>

**Imperial College Health** (St Mary's, Charing Cross, Hammersmith, Western Eye):

St Marys and the Western Eye Hospital- 020 3312 6666

St Marys Radiology (for Xray/Ultrasound referrals)- 020 3312 6418 (DIRECT)

Charing Cross Hospital- 020 3311 1234

Hammersmith Hospital- 020 3313 1000

<https://www.imperial.nhs.uk/patients-and-visitors/help-support-and-feedback/feedback/pals>

**Moorfields Eye Hospital:**

<https://www.moorfields.nhs.uk/about-us/our-support-network/pals>

**Musculoskeletal Service (Healthshare):**

0203 752 6060

**Mental Health referrals (Central and Northwest London):**

<https://www.cnwl.nhs.uk/services/mental-health-services> or 0207 854 4243

**Guys and St Thomas' Hospital:**

0207 188 7188 or

<https://www.guysandstthomas.nhs.uk/contact-us/your-feedback/contact-pals>

**Chelsea and Westminster (includes West Middlesex):**

<https://www.chelwest.nhs.uk/your-visit/advice-and-support>

**Healthshare - Imaging**

0330 127 3229 or 0203 818 7777